

What is dynamic pricing?

Set to go on October 15th, Genting Theme Parks will introduce dynamic pricing structure, a date-based ticket-pricing system for its day passes made available all through 2019. Now, the earlier you buy the ticket online, the greater savings you enjoy!

1. Which tickets are subject to dynamic pricing?

Skytropolis Indoor Theme Park 1-Day and 2-Day Unlimited Ride Pass, Saver Combos, SnowWorld admission tickets will be priced dynamically during this launch period.

2. Does dynamic pricing change the way I buy tickets?

No. Guests will still be able to buy their tickets the same way they have in the past via online at www.rwgenting.com, Skytropolis Indoor Theme Park ticketing counters and Self-Service Ticketing kiosks. However, under dynamic pricing, guests will have more price choices based on day of the weekday, weekend and public holiday.

3. How do I know what the prices are?

The best price available for any given day will be published online at www.rwgenting.com. An overview calendar during the purchasing process will allow you to view all prices for each given date.

4. What prices are available?

Pricing can fluctuate between RM60 to RM115 for a Skytropolis 1-Day Pass. Some days can start from the lowest price in this range, but depending on the different factors, they can also start at RM70 or even RM100. Pricing can increase the next day, so be sure to purchase your tickets as soon as possible.

5. How do I know I'm getting the best price for my tickets?

Demand for tickets normally increases as the preferred day of arrival approaches. Guests who are willing to buy their tickets early in advance will see that they have gotten a better deal, especially as the intended day for arrival approaches. Plan ahead for high-demand days, such as weekends and holidays, so be sure to purchase your tickets as soon as possible.

6. How often do dynamic prices change?

Dynamic prices may change daily as the market dictates. Timing for price adjustments is not pre-determined and will depend entirely on market demands, however, in most cases will be limited to updates during the night time, at which the online traffic is minimal.

7. What happens if prices are lower after I buy my tickets?

Prices will only increase leading up to the chosen date, there may be times when prices remain the same however and is unlikely to go lower. As with all tickets, all sales are final.

8. Will other promotional activities also be available?

Yes, dynamic pricing will not take over all forms of pricing. Other promotional activities such as special deals, combo or promo events will still be available. These promotions and activities will already taken into account in terms of pricing.

9. For what period will the pricing be available?

Pricing will be available every day for the month from the beginning and up to next 3 months, allowing you enough time in advance to purchase the best available price on your preferred dates.

10. Why should I still buy ticket online for today if there is no discount for me?

Despite not receiving any discount in terms of pricing, buying tickets online still allows you the advantage of enjoying the attractions much quicker, and skipping the lines at the ticketing counters!

11. I already bought a ticket for myself in advance, but I also took my friend. Does he have to pay the gate price or can he also get the ticket at the discounted price I bought my ticket for?

Unfortunately not. All sales on day of arrival are fixed, and better deals are only available by booking further in advance. Make sure to get that deal and buy in advance for everyone!

Book your tickets online now at www.rwgenting.com

